



Overview

Browsers contain a folder of cached or downloaded files for faster future use. Images, icons, photos, and even sometimes entire web pages are examples of the files which are saved or cached. When you visit a webpage, your browser checks to see if a copy of the files on the page are already in its cache. While this can be helpful, it can also lead to your browser refusing to download new updates on a page.

Clearing your cache forces your browser to retrieve the newest copy available from the website.

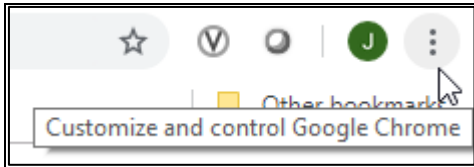
NOTE: Cache may also be referred to as temporary internet files.

Clearing Cache

The following instructions may be helpful in clearing the cache on your browser. Please consult the Help section for your specific browser if it is not listed here.

Google Chrome

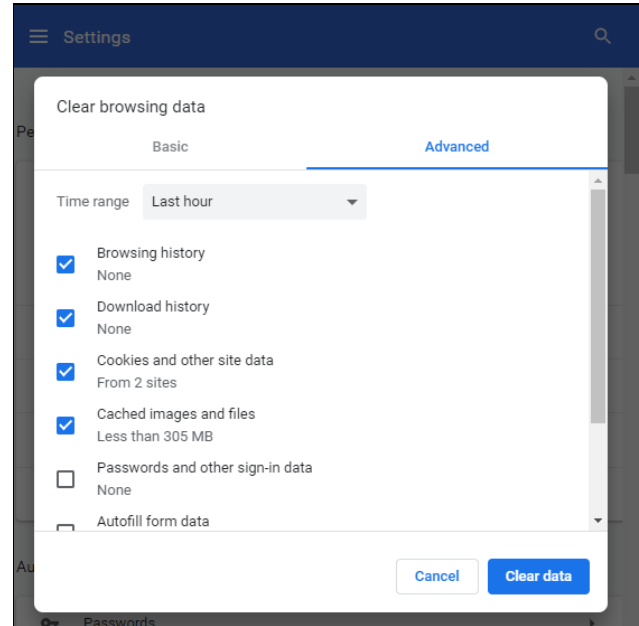
The option to clear your browser cache is located under the **Customize and control Google Chrome** menu icon.



Chrome Browser Icons

To clear your cache in Chrome:

1. Click the **Customize and control Google Chrome** menu icon.
2. Select **Clear Browsing Data** from the **More Tools** submenu. The **Clear Browsing Data** dialog box displays.
3. Select **Cached Images and Files** (as well as anything else you want to remove).
4. Click the **Clear Data** button.
5. Close the **Settings** tab and relaunch ILN.

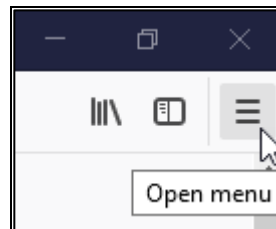


Clear Cache on Google Chrome

Mozilla Firefox

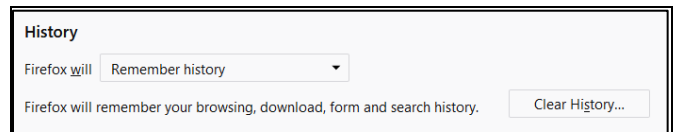
To clear your cache in Mozilla Firefox:

1. Click the **Open Menu** icon.



Open Menu Icon in Firefox

2. Select **Options** from the menu.
3. Click **Privacy & Security** from the navigation pane.
4. Click the **Clear History** button in the **History** section. The **Clear All History** dialog box displays.
5. Click the **Clear Now** button.



History section of the Privacy and Security tab under Options

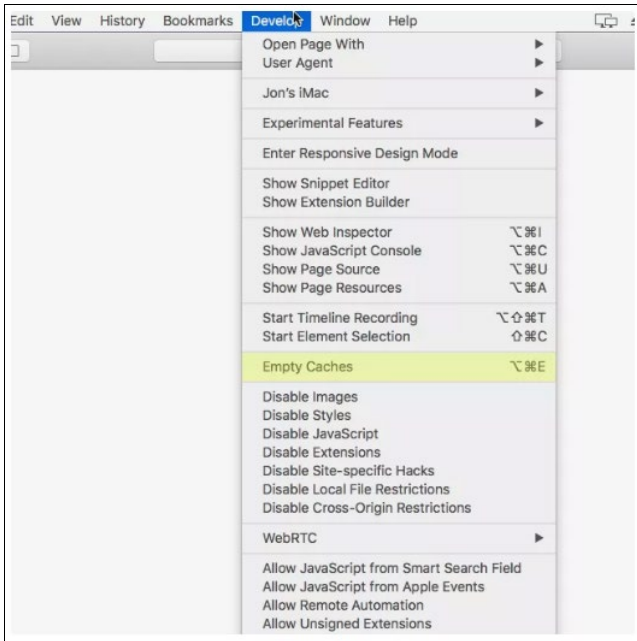
6. Close the **Options** tab and relaunch ILN.

How do I clear my browser cache for the best experience on the IEEE Learning Network (ILN)?



Apple Safari

In Apple's Safari browser, clearing your cache is completed via the **Develop** menu. Click the **Develop** menu option and select **Empty Caches** from the list.

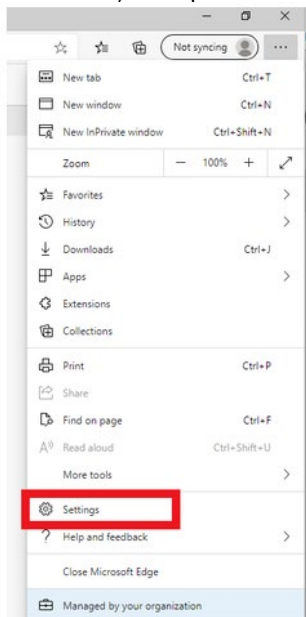


Clear Cache on Apple Safari

Microsoft Edge for Windows 10

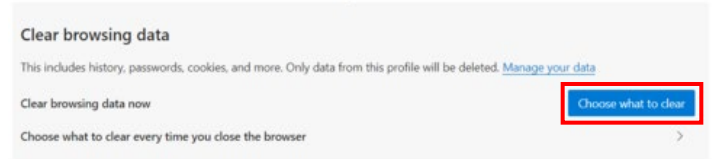
To clear your cache in Microsoft Edge:

1. Click the **Tools** menu (three dotted lines in the upper-right corner) and open the **Settings** menu.



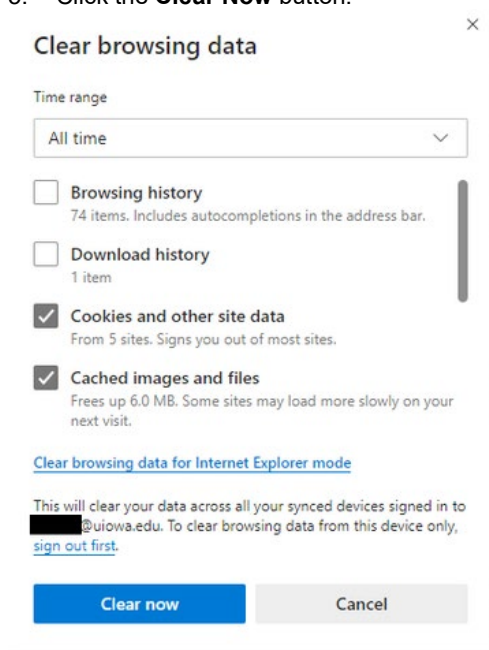
Settings Menu in Microsoft Edge

2. Click **Privacy, search, and services** on the left-side menu.
3. Under the section **Clear browsing data**, click **Choose what to clear**.



Clear Browsing Data with Choose What to Clear

4. Select the **Cookies and other site data** and **Cached images and files** options.
5. Click the **Clear Now** button.



Clear Browsing Data Menu with Clear Now Option

6. Close Microsoft Edge completely for your changes to take effect.