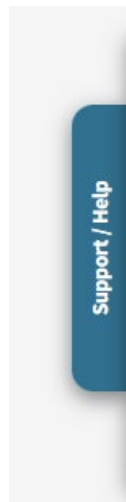# How do I access support in IEEE Learning Network (ILN)?

Overview

The IEEE Learning Network (ILN) offers a help system to find technical support throughout the site.
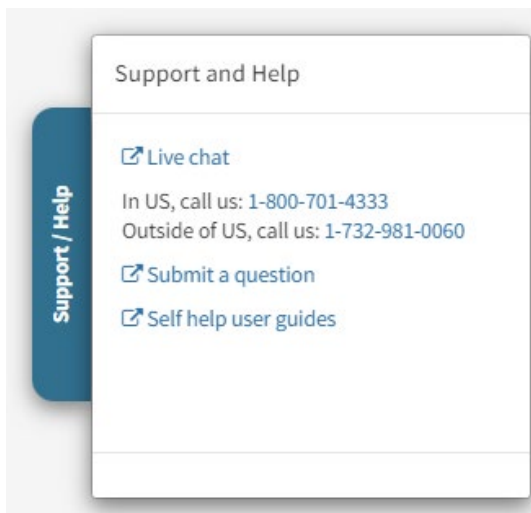
Access Support

The **Support / Help** fly-out is located on the lower right of each page on ILN.

Help Fly-out option

To open the Support / Help fly-out:

1. Click the **Support / Help** blue tab. The support screen slides open.

ILN Fly-out

2. Select the method of help you wish to pursue. To close the fly-out, simply click the blue tab again.