How do I manage pop-up blockers for courses on the IEEE Learning Network (ILN)?

Overview

A pop-up blocker is software that prevents pop-up windows from appearing on a website. Some pop-up blockers work by immediately closing the pop-up window, while others disable the command that calls the pop-up window. Most browser software allows you to turn the blocker on or off. Because ILN courses often launch in a pop-up window, you may need to disable your browser's pop-up blocker to allow courses to play on your browser.

Disabling Pop-up Blockers on Commonly Used Browsers

The following instructions may be helpful in disabling pop-up blockers on your browser. Please consult the **Help** section for your specific browser if it is not listed here.

Microsoft Edge

To disable pop-up blockers in Edge:
1. Open Microsoft Edge, select **Menu** (3 dots icon on top right corner of the browser) > **Settings** > **Cookies and site permissions**
2. Select **Pop-ups and redirects**.

Site Permissions on Microsoft Edge

3. Turn on **Block** to block pop-ups and **Turn Off** to allow pop-ups.

NOTE: You can also add specific websites, for which you want to block and allow pop-ups.

Mozilla Firefox

To disable pop-up blockers in Firefox:
1. Click the **Menu** icon and select **Options** from the list.

Menu Icon in Mozilla Firefox

2. Click the **Privacy & Security** option.
3. Deselect the **Block Pop-up Windows** checkbox in the **Permissions** section.

NOTE: Click on the **Exceptions** buttons to add specific sites where you want to allow pop-ups. Click the **Save Changes** button to close the dialog box.
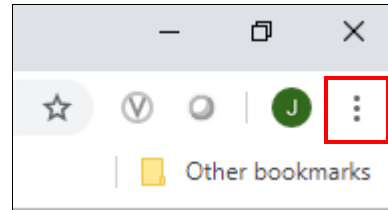
4. Close the **Options** tab.

Google Chrome

By default, Chrome will notify you when a pop-up is blocked and provide you an option to see it.

To turn off pop-up blocker in Chrome:
1. Click the **Customize and Control Google Chrome** icon and select **Settings** from the menu.

Customize and Control Google Chrome Icon

2. Scroll to the bottom of the list and click **Advanced** to expand the section.
3. Click **Content Settings** in the **Privacy and Security** section to expand the list of options.
4. Click **Pop-ups and redirects** from the list.
5. Toggle the **Blocked (recommended)** switch to the left (Off) to disable the pop-up blocker.

NOTE: To enable pop-up blocker on specific sites, toggle the **Blocked** switch to On (right) and click the **Add** button in the **Allow** section to enter specific URLs.

6. Close the **Setting** tab. All changes will be saved.

Apple Safari

To disable pop-up blockers in Safari:
1. Select **Safari** > **Preferences**, then select **Websites** at the top of the window.
2. Select **Pop-up Windows** on the left side.
3. Use the **When Visiting Other Websites** drop-down menu to choose one of the following:
   - Block and Notify
   - Block
   - Allow